



THE 1st INFANTRY DIVISION & FORT RILEY
COVID-19 RESPONSE
Commander's Frequently Asked Questions

30 OCTOBER 2020

What's new in General Order Update #4?

Fort Riley Service members' leave and pass may now be approved by unit commanders and other leave approval authorities under the traditional AR 600-8-10 regulation. **Travel within the local area (150 miles), including overnight travel, does not require leave or pass. Soldiers and leave approval authorities will follow the travel guidance in the Fort Riley COVID-19 SOP.**

Service members both on and off the installation are authorized to have up to 10 visitors in their home. A company-level commander may approve in-home gatherings of 11 to 20 people, and an O-5 may approve in-home gatherings of more than 20. Approval authorities will ensure that sufficient mitigation measures are in place for such gatherings. Due to size and square footage limitations, Service members living in the barracks are authorized two visitors in their room at any given time. **During any home or barracks visit, individuals will maintain a distance of six feet from one another, abide by sanitation requirements, and wear face coverings when physical distancing requirements cannot be met.**

On-post gatherings of greater than 50 people are prohibited. Exceptions to this policy may be granted by an O-6 after an inspection by the 1ID Division Surgeon's Office and notification to the 1ID Command Group.

Service members will wear masks at all times when indoors at public or military facilities both on and off Fort Riley (includes PRT, motor pools, and hangars) and while travelling in motor vehicles with persons from another household. Exceptions to this are when eating, drinking, conducting cardio activities (running, circuits, etc.), or when alone in a personal office. Additionally, masks do not need to be worn on or off-post if the Service member is outside and physical distancing requirements can be maintained. This requirement does not apply to individuals living in the same home/household.

Service members are prohibited from visiting or patronizing "Aggieville," the business district located in Manhattan, Kansas, between the hours of 2100 and 0500. Service members are prohibited from dining, lingering, or remaining on the premises of any Aggieville business that serves food or drinks. From the hours of 0500 to 2100, Service members may pick up take-out or to-go service from Aggieville restaurants and patronize other businesses. Aggieville is defined as the restaurants, shops, bars, entertainment venues, and other non-residential establishments located in the vicinity of Moro Street with boundaries of Bluemont Avenue to the North, Laramie Street to the South, N Manhattan Avenue to the West, and N 11th Street to the East. Both sides of the boundary streets are prohibited.

All Service members are prohibited from engaging in outside employment as a taxi driver, Uber driver, Lyft driver, or any similar rideshare services. All Service members are also prohibited

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from engaging in outside employment as a driver for a food delivery service such as Uber Eats, DoorDash, EatStreet, etc.

Service members who began working for a rideshare or food delivery service prior to 29 June 2020 may obtain an exception to policy from an O-6 in the chain of command. This Order does not prohibit the use of these rideshare services so long as Service members wear the required face coverings while in the vehicle.

Has the alcohol purchase policy changed on Fort Riley?

Yes, the Commanding General rescinded General Order #2, Update #1, dated 29 May 2020 on 30 October.

Commanding General Policy Letter 11, Barracks Policy on Visitation, Alcohol, and Weapons, dated 24 August 2020, remains in effect. Soldiers are limited to possessing in their barracks rooms, on their person, or within the general vicinity of their barracks room (to include unit parking lots and POVs) no more than two of the following.

- (1) 144 ounces of beer or malt beverage of the equivalent alcohol by volume (ex. 12-pack of 12 ounce beer or wine coolers); or
- (2) 25.4 fluid ounces of wine (one bottle of wine); or
- (3) 25.4 fluid ounces of liquor (750ml)

QUARANTINE FOR SERVICE MEMBERS RETURNING FROM NTC & KOREA

Fort Riley has implemented a mandatory 14-day quarantine for all 1st Infantry Division and Fort Riley service members returning from Korea. Any Soldier on quarantine who develops symptoms should contact their chain of command, unit medical personnel, and call (785) 239-DOCS, option 7.

1st ID and Fort Riley will not order family members to quarantine with their Soldiers. Service members with high-risk family members or who are otherwise concerned about infecting household members may request an on-post barracks room or quarantine themselves in separate areas of their home.

Colonel (O-6) commanders may grant a case-by-case exception for Soldiers to complete a 7-day quarantine, subject to a COVID test and negative result. These exceptions will be approved on a case-by-case basis and limited to those personnel required for the most essential operations.

Assurance testing is available for any service member that requests one. Soldiers must go through their company commander and get approved through the first O5 in the chain of command to receive assurance testing.

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FORT RILEY COVID-19 HOTLINE

(785) 239-DOCS (3627), option 7

The Irwin Army Community Hospital COVID-19 Patient Screening Triage Line hours are Monday - Friday, 7 a.m.- 7 p.m. Patients who have COVID-19 related concerns can call (785) 239-DOCS (3627), option 7, for answers to their questions during these hours.

On weekends or after hours, TRICARE beneficiaries can call the Army COVID-19 Information Hotline 24 hours at **1 (800) 984-8523, DSN 421-3700**; or the Nurse Advice Line at **(785) 239-DOCS, option 5**. The Nurse Advice Line can also assist in scheduling appointments, entering referrals for urgent care, and locating the nearest authorized urgent care center.

FORT RILEY COMMISSARY AND POST EXCHANGE

All persons entering these facilities will adhere to FRKS COVID mitigation measures including the wearing of face coverings when required, sanitation protocols to include hand washing and physical distancing requirements, as well as temperature screening by a Soldier at the entrance. Hand sanitizing is proven effective at killing viruses and bacteria and minimizes touching potentially infected surfaces.

EXCHANGE CURBSIDE SERVICE

AAFES Curbside Service is available at Post Exchange to customers who order at <https://www.shopmyexchange.com/>, pay online and select "Pickup in Store." Or call 785-307-4668. Learn more at: <https://www.facebook.com/RileyExchange/>

PHARMACY

(785) 239-DOCS, Option 3

TRICARE MEDICAL ASSISTANCE: (800) TRICARE or [tricareonline.com](https://www.tricareonline.com)

- The PX Pharmacy is open.
- IACH's Pharmacy hours are 8 a.m. – 5:15 p.m.
- Patients who need to take extra precautions or are at a higher risk for severe illness due to COVID-19 may consider using Home Delivery of medication through Express-Scripts by visiting <https://militaryrx.express-scripts.com/home-delivery>.

DENTAL CLINICS

- Emergency services and Class 3 dental care at Custer Hill Dental Clinic, 7670 Estes Road. (785) 239-4261/4262 and at Oral Surgery Clinic in IACH.
- Exam services and cleanings by appointment only (clinics will contact service members) at Whitside Dental Clinic, 602 Huebner Road (785) 240-7410/11 and 1st Division Dental Clinic, 4010 1st Division Road (785) 239-1765/4174.
- Service members who may be experiencing COVID-19 type symptoms should call the clinic prior to arrival. A provider will speak with the service member about possible exposure current symptoms, and potential treatment needs.
- When dental patients arrive for their appointment, wash or sanitize hands, be screened (including temperature check) and wear facemasks at all times inside the clinic unless instructed to remove by dental providers.

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ACCESS CONTROL POINT (GATE) AND PROCEDURE CHANGES

All changes to access control procedures are updated on the Fort Riley website on the Visitor and Access Information Page: <https://home.army.mil/riley/index.php/about/visitor-info>

DA CIVILIAN TELEWORK AND LEAVE POLICY

[https://home.army.mil/riley/application/files/6215/8472/6682/FRKS_RMO_Leave_and Telework FAQ_200320.pdf](https://home.army.mil/riley/application/files/6215/8472/6682/FRKS_RMO_Leave_and_Telework_FAQ_200320.pdf)

INSTALLATION SERVICES

An updated list of the operating status of Fort Riley installation services is maintained at: <https://home.army.mil/riley/index.php/my-fort/all-services/coronavirus-information>

MISSION-ESSENTIAL PLUS CHILDCARE

DFMWR CYS is providing childcare in four facilities for Mission Essential personnel and those who have a SM deployed in support of rotational requirements (i.e. Korea, 1ID FWD) as well as dual military families. Services are only provided to those who are currently enrolled in CYS and have existing slots in a CDC. Children not previously enrolled, or on the waitlist will not be accepted due to capacity limitations IAW COVID mitigation measures. **For more information: (785) 239-2508**

PARKS AND PLAYGROUNDS

The USD 475 school playgrounds on Fort Riley are available for use at visitors' own risk. Please adhere to social distancing. Effective Sept. 12, Outdoor Pavilions/Parks/Playgrounds opened with visitor compliance with all the General Order mandated wearing of masks, physical distancing, and group size limits and hand sanitizing/healthy practices. For pavilion reservations, contact Family & MWR, (785)239-2363. Corvias community centers remain closed.

RILEY COUNTY HEALTH DEPARTMENT HEALTH ORDER NO. 18

All personnel must comply with state and local restrictions when off-Fort Riley and in Riley County. Effective 18 August, the order has no expiration date and includes:

- Mass gatherings of greater than 50 individuals are prohibited.
- All individuals present within the city limits of Manhattan must comply with the local mask ordinance.
- Events of greater than 50 individuals are only allowed if approved at least 14 days prior to the event.
- Strongly recommended that all employers screen each employee prior to each shift. It is strongly recommended any such screening include asking about symptoms, travel, and checking temperatures.
- Drive-through, delivery, and curbside service at restaurants may continue past midnight.
- All restaurants and bars are limited to seated areas only. This includes patios.
- Service or consumption of food or drinks while standing at a counter/bar or in standing-only areas is prohibited.
- Dance floors (including but not limited to temporary spaces obtained by removing tables or other objects for the purpose to allow people to dance) shall be closed.
- All seated parties must be placed at least 6 feet apart from other seated parties.

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The complete order is available at: <https://www.rileycountyks.gov/1857/Novel-Coronavirus-2019-nCoV>

GEARY COUNTY PUBLIC HEALTH ORDER 20200902 AND CO. RESOLUTION 10-13-2020

Effective Sept. 2, 2020, until amended, superseded, or rescinded: all personnel must comply with state and local restrictions when off-Fort Riley and in Geary County. The order includes:

- All persons over two years old must wear a mask indoors or outdoors where 6-foot distancing cannot be maintained, in line to enter an indoor public space, obtaining healthcare, on public transportation.
- All businesses, organizations, and non-profits must require masks.
- Gatherings of more than 100 people are prohibited. Large venues shall remain closed.
- Dance floors shall be closed.
- All seated parties must be placed at least 6 feet apart.

The complete order is at <https://www.gearycounty.org/DocumentCenter/View/837/Geary-County-Resolution-10-13-2020-implementing-health-order-signed-copy-2020-10-13-165356?bidId=>